HAPPY HOMES
CUSTOM SOLUTIONS

MAINTAIN · RENOVATE · MANAGE · RECORD

# Preparing for Your Visit

*What to expect when we come out — and how to get the most out of it.*

## 1 Before Your Visit — What to Have Ready

- Clear a path to anything you'd like us to look at — attic, crawlspace, basement, garage, or mechanical closets.
- Round up anything you already have on trouble spots — past repair receipts, warranty paperwork, or a home inspection report.
- Jot down your top two or three priorities, so we don't miss what matters most to you.
- If pets get anxious around visitors, have a plan to keep them comfortable and out from underfoot.
- Note the age of major systems if you know them — roof, HVAC, water heater. No problem at all if you don't.
- Share gate codes, lockbox info, or parking instructions ahead of time so we're not calling from the driveway.

## 2 What to Expect During the Visit

- Plan for roughly 45–60 minutes for a full Hometrue Check.
- We start by listening — tell us what's on your mind before we start looking around.
- Then we walk the property room by room, noting condition, systems, and anything that needs attention.
- We take photos and notes as we go — this becomes the start of your Hometrue Record, a running history of your home you can refer back to.
- No pressure and no on-the-spot sales pitch. Our job during the visit is to look and listen, not to close.

## 3 After Your Visit

- You'll get a written summary — and an estimate, if the visit calls for one — afterward, not on the spot.
- Everything we document becomes part of your Hometrue Record, so it's on hand whenever you need it — for a future project, an insurance question, or when you sell.
- Questions after the fact? Call or text 240-448-6848, or email hello@happyhomescustomsolutions.com. No obligation, ever.